

Application No.	Applicant(s)	
09/995.027	DEZONNO, ANTHONY J.	
Examiner	Art Unit	
Bing Q Bui	2642	

SEARCHED					
Class	Subclass	Date	Examiner		
Updated Search	i -				
379	88.17	11/11/04	1		
	265.02				
	265.03				
	265.05				
	265.06				
	265.09				
	265.11				
	265.12				
	265.13				
	266.1				

INTERFERENCÉ SEARCHED				
Class	Subclass	Date	Examiner	
379	265.06	11/11/04	B	
	265.02			
	265.09			
	265.12			

SEARCH NOT (INCLUDING SEARCH)
	DATE	EXMR
EAST Updated Search Text Search:: weighting or evaluating agent's skills, agent's performance profile or record, call handling or performance capacity or ability,	11/1 1/04	3
· · · · · · · · · · · · · · · · · · ·		
,		